**Ruben Ortega**

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**EDUCATION**

**Sacramento State University**

* Bachelor of Science: Computer Science **Expected Fall 2024**
* 3.80 GPA
* Historian of SHPE (Society of Hispanic Professional Engineers)
* Member of MEP (MESA Engineering Program)

**San Joaquin Delta College January 2020 - July 2022**

* Associates of Art: Spanish Language
* Associates of Art: Interdisciplinary Studies Arts, Humanities, and Social Sciences
* 3.76 GPA

**SKILLS**

* **Programing Languages:** Java, C++, Python, x86 Assembly, and JavaScript
* **Technical Skills:** Vs Code, Eclipse, Android Studio, Git, Windows, Mac OS, Linux, Office Suite, Computer Hardware

**Software Projects**

**Transit System**

* Developed a transit train application that helps users find the fastest routes using efficient routing algorithms.
* Implemented REST APIs to handle user requests and retrieve relevant data from MongoDB.
* Utilized Java Spring Boot for backend development, ensuring high performance and maintainability.
* Conducted thorough testing using Postman, validating API endpoints and ensuring reliability.
* Containerized application components using Docker, streamlining the deployment process.

**Wicnumbers**

* Designed and developed a web application for Walgreens employees to access Warehouse Identification Codes (WICs) for ordering pharmacy and store supplies.

**Inspiración Quotes**

* Created an app that generates inspirational quotes by Hispanic people, promoting cultural diversity and positivity.

**WORK EXPERIENCE**

**Sacramento State College of Continuing Education June 2023 – Current**

Information Technology Assistant

* Managed and resolved ServiceNow tickets promptly and effectively, ensuring high levels of customer satisfaction.
* Assist with the installation, updating, and maintenance of software applications for Macintosh and PC based computers.
* Assist in troubleshooting technical issues and equipment checkout.
* Developed instructional technology guides catering to various skill levels.

**Walgreens March 2019 – Current**

Shift Lead Lodi, CA

* Opened and closed the store in the absence of store manager.
* Assisted with bookkeeping activities, including cash report, cash counts, and bill payment as necessary or as requested.
* Managed inventory and ordered store necessities on a weekly basis.